

North Dakota Hospital Association Innovate-ND

HRET Hospital Improvement Innovation Network

July 21, 2017

EDUCATIONAL EVENTS

HRET HIIN

**HRET HIIN PFE Fellowship |
Final Report and Sustainability**
08/02/17 | 11:00 a.m.-12:00 p.m. CT

**HRET HIIN Data Sanity Culture
Virtual Event**
08/03/17 | 11:00 a.m.-12:00 p.m. CT

**HRET HIIN QI Fellowship
Foundational Track | Patient
Shadowing: A Treasure Chest
for Improvement**
08/03/17 | 11:00 a.m.-12:00 p.m. CT

**HRET HIIN Accelerating
Improvement Fellowship Call
#9: Moving from Testing to
Implementation**
08/09/17 | 12:30 p.m.-1:30 p.m. CT

**HRET HIIN Readmissions |
Reduce Readmissions
Fishbowl Series 4**
08/10/17 | 11:00 a.m.-12:00 p.m. CT

Information, registration links and recording links for all HRET HIIN upcoming and past virtual events can be found under the "Events" tab on www.hret-hiin.org.

**PfP PFE Affinity Group
Models to Deepen Buy-in for
PFE Among Hospital
Executives and Trustees**
07/25/17 | 1:00-2:00 p.m. CT

IMPORTANT DATES TO REMEMBER

Remember, ongoing data collection and reporting is vital to the success of our HIIN work. Our HRET HIIN leads expect data for the previous month to be entered in CDS by the end of the current month. Don't let your hospital regress in the Milestone Program...enter data monthly!

07/28/17	Performance data for June 2017 discharges
07/28/17	HIIN -2Q 2017 Hospital Activities. This is the quarterly report and is open to you in CDS at the very top of the measures list. Note that the monitoring period should read 4/1/2017-6/30/17 instead of 7/1/17-9/30/17 as it currently does (we have asked for this correction).

Measure (click the i button for measure specifications)	Monitoring Period	Baseline Status	Monitoring Status	
HIIN - 2Q 2017 Hospital Activities: HIIN-Q22017 Process (Recommended)	7/1/2017 - 9/30/2017 (Once)	N/A	No Data	<input type="button" value="Enter Data"/>



Thank you to the newest HRET HIIN participating hospitals who have agreed to participate in the new outpatient antibiotic stewardship initiative! They are: **Northwood Deaconess Health Center** (ED and Clinic); **McKenzie County Healthcare, Watford City** (ED); **Cavalier County Memorial Hospital, Langdon** (ED); **Presentation Medical Center, Rolla** (ED and clinic); **Unity Medical Center, Grafton** (ED and clinic); **Sakakawea**

Medical Center, Hazen (ED); and **Cooperstown Medical Center** (added their clinic!) Click [here](#) to learn more about this initiative and how you can enroll your ED and other outpatient settings in this important work. This initiative will tie in very nicely with the HRET HIIN hospital antibiotic stewardship action that's coming!

Congratulations Ben Bucher! Ben Bucher, FNP-BC, MBA, CEO, Towner County Medical Center, Cando, received the Center for Rural Health's Outstanding Rural Health Award - *Emerging Rural Leader*. This award is presented to a new professional who has demonstrated tremendous promise for and commitment to improving the health of rural North Dakota residents. Nominees must have five years or less experience serving in a rural community.

QUALITY MILESTONES RECOGNITION

Register [here](#).

Great Plains QIN

Pain and Addiction: A Challenging Co-occurring Disorder

07/26/17 | 12:00-1:00 p.m. CT
Register [here](#).

Great Plains QIN

Heart Failure Webinar Series Improve Heart Failure Self-Care and Reduce Readmissions Using Data to Understand the Problem

07/27/17 | 11:00 a.m.-12:00 p.m. CT
Register [here](#).

AHRQ

Using TeamSTEPS to Create Change

08/09/17 | 12:00-1:00 p.m. CT
Register [here](#).

Great Plains QIN

Give "Just" the Vaccine

08/23/17 | 12:00-1:00 p.m. CT
Register [here](#).

Honoring Choices ND

Advance Care Planning | Facilitator Training

08/16/17 (Registration deadline Aug. 9)
10/05/17 (Registration deadline Sept. 10)

If you are interested in registering or would like additional information, please contact Sally May via email at sally.may@honoringchoicesnd.org or call her at 701.989.6228.

NATIONAL PATIENT SAFETY FOUNDATION WEBCASTS

The National Patient Safety Foundation (NPSF) now offers complimentary access to past NPSF webcasts. Check back often to see what is available.

[Visit the NPSF Webcast Archive](#) website and follow the instructions on your screen.

COPPER Milestone:	COPPER, BRONZE & SILVER Milestone:
COPPER & BRONZE Milestone: Ashley Medical Center Carrington Health Center Cavalier County Memorial Hospital CHI Mercy Health–Valley City CHI St. A's Mercy Hospital–Devils Lake Community Memorial Hospital Cooperstown Medical Center First Care Health Center Garrison Community Hospital Heart of America Medical Center Jacobson Memorial Hospital Care Center Kenmare Community Hospital Linton Hospital McKenzie County Healthcare System Mountrail County Medical Center Nelson County Health System Northwood Deaconess Health Center Pembina County Medical Center Presentation Medical Center Sakakawea Medical Center Sanford Hillsboro Medical Center Sanford Mayville Medical Center Southwest Healthcare Services St. Aloisius Medical Center St. Andrew's Health Center St. Luke's Hospital Tioga Medical Center Towner County Medical Center Unity Medical Center Wishek Community Hospital	COPPER, BRONZE, SILVER & GOLD Milestone:
COPPER, BRONZE, SILVER, GOLD & PLATINUM Milestone:	

Time is Running Out | Outpatient Antibiotic Stewardship Recruitment | Final Recruitment Date July 31

The Great Plains QIN is recruiting participants for the quality improvement initiative: *Combatting Antibiotic Resistant Bacteria through Antibiotic Stewardship*. Part of the focus of this work will be to spread the principles of antibiotic stewardship among recruited outpatient settings at the point of care, where the antibiotics are being prescribed. The goal of this *initiative* is to increase the number of outpatient settings that have incorporated all Core Elements of Outpatient Antibiotic Stewardship. Click [here](#) to learn how you can become involved in these efforts.

Antibiotic Stewardship in CAHs

Development of effective antibiotic stewardship programs can be challenging for small and rural hospitals. Dr. Tremain recently shared four resources that might be helpful.

SAVE THE DATE

HRET Adaptive Leadership
08/02/17-08/03/17 | Chicago, IL
Click [here](#) for brochure and registration link.

QHA's 2017 Quality Forum
08/10/17 | Fargo, ND
Click [here](#) for brochure and registration link.

ND Department of Human Services Behavioral Health Conference
09/27/17-09/29/17 | Bismarck, ND
More details coming soon.

HRET HIIN Road Show
10/02/17-10/03/17 | Fargo, ND

NDHA's 2017 Annual Convention & Trade Show
10/03/17-10/05/17 | Fargo, ND

As you know, last week the CDC published a special implementation guide just for these hospitals: [Antibiotic Stewardship for Small and Critical Access Hospitals](#).

In addition, one of our very own HRET HIIN CAHs, Southwest Memorial in Cortez, CO, has had their work published by CDC [here](#).

On May 15, HRET-HIIN presented a webinar focused on antibiotic stewardship in rural hospitals and CAHs. The recording and slides can be found [here](#).

REGISTER NOW for QHA's Quality Forum



QHA's Quality Forum will focus on engagement of individuals at every stage in the healthcare continuum and how it contributes to the desired effect of better clinical outcomes, reduced costs and improved care coordination. The goal of the Forum is to provide attendees with a solid understanding of engagement as well as real life implementation examples.

Get ready for a day packed full of interactive learning, peer sharing, insights from experts, and local success stories.

Agenda at a glance...

Jay D. Bhatt, DO, MPH, MA, FACP, Health Research & Educational Trust/American Hospital Association, will set the stage with "A Framework for Engagement" where he will discuss the levels of engagement (inclusion of voice) across the healthcare continuum and how this multidimensional framework can be used for the development of interventions that ultimately improve patient outcomes for healthier communities. Dr. Bhatt will also facilitate the closing session that will help attendees synergize their learnings and set action goals.

A family member will share the difficult journey through her mother's lengthy illness highlighting challenges with medication reconciliation and discharge summaries.

North Dakota stakeholder representatives will share their perspectives on engagement as it relates to consumers, physicians, hospital administrators, rural hospitals, long-term care frontline caregivers and residents, pharmacists and payers.

A flyer for the Alzheimer's Association's Care Consultation program. At the top is the Alzheimer's Association logo. Below it is the title "CARE CONSULTATION" in bold. Underneath is a photograph of three people (two women and one man) sitting around a table, looking at documents. Below the photo is a paragraph of text describing the program. At the bottom is the North Dakota Department of Human Services logo and contact information: "alz.org 24/7 Helpline: 1.800.272.3900".

alzheimer's association

CARE CONSULTATION

Care Consultation is an important program for professionals who are working with individuals with memory loss. The program is designed to provide disease education, support, and care planning for all aspects of memory loss. As a professional who receives care consultation, you will receive individualized assistance to support your clients, their family care partners and other members of your staff in effectively managing memory loss symptoms and issues.

north dakota department of human services

This project is supported by funding through the North Dakota Department of Human Services, Aging Services Division.

alz.org 24/7 Helpline: 1.800.272.3900

RESOURCES

LISTSERV®

[Sign up](#) and help meet our goal of approximately 1,000 subscribers per LISTSERV® topic. These platforms enable peer-sharing and are used to promote virtual events and highlight innovative topic-specific strategies to reduce harm. New subscribers are added on the first day of each week.

On the Web

The HRET HIIN website is a one-stop-shop for all HRET HIIN information and events! Check it out at www.hret-hiin.org.

Social Media

Follow the HRET HIIN on Twitter [@HRETtweets](#)! Here they'll be promoting virtual events, highlighting recruitment numbers, state partners and hospitals! Re-tweet, reply or like their posts and share your HIIN journey using #WhyImHIIN.

You can also join the HRET-HIIN on Facebook and LinkedIn. Follow the instructions for joining by clicking on the correlating icon on the right-hand side of the page when you log onto the HRET HIIN website (www.hret-hiin.org)

INNOVATE-ND SUPPORT TEAM

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Breakouts will include sessions on antimicrobial stewardship, advanced care planning, quality payment program, teach-back, opioids, colorectal cancer screening, patient-centered medical home, and quality assurance/performance improvement planning.

Contact hours for nurses are pending with the North Dakota Board of Nurses. Click [here](#) for details and to download the full brochure.

ADEs

Addressing Opioid Abuse and Overdose Deaths

North Dakota communities are invited to apply for funding to reduce opioid abuse and overdose deaths. [Read details here](#).

Opioid Prescribing: Where You Live Matters

The CDC has released a county by county map of opioid prescribing practices. People in the highest opioid prescription counties are prescribed 6 times more opioids per capita.

A link to the map can be found [here](#), with suggested approaches.

Where do you live? How can you influence opioid prescribing in the hospital? Upon discharge? In the Emergency Department? In Offices?

Tell us how you are approaching this challenge. It is time for hospitals to lead the way!

Opioids in the Acute Care Setting: Safety is Within Our Reach

Last week, the Institute for Safe Medication Practices (ISMP) held a virtual event called "Opioids in the Acute Care Setting: Safety is Within Our Reach." The webinar was led by Matt Grissinger, RPh, FISMP, FASCP, of ISMP. The slides and the recording of the event can be found [here](#). Enrollment takes just a minute and is free! ISMP is a powerful medication safety resource (www.ismp.org).

Part of the event focused on tools to help predict the risk of an individual patient for opioid addiction. Knowing the risk can, where appropriate, direct pain management to non-opioid modalities. Where opioids are needed, knowledge of the risk can aid in the development of a treatment plan that minimizes that risk (e.g., lower doses, fewer days' supply, refills only upon reassessment, urine toxicology screen, etc.).

Research is showing that it does not take more than five days of opioids to begin an addiction in susceptible people. Click [here](#) for more resources.

Two commonly used opioid risk assessment tools are the Opioid Risk Tool, found [here](#), and the SOAPP-14, found [here](#).

HEALTHCARE-ASSOCIATED INFECTIONS

New Core Elements resource provides support, flexible stewardship framework for small and Critical Access Hospitals

Last week the CDC released a new resource for small and Critical Access Hospitals that was guided by providers in these settings and is designed to address their unique challenges. The [Implementation of Antimicrobial Stewardship Core Elements at Small and Critical Access Hospitals](#) uses the [CDC Core Elements of Hospital Antibiotic Stewardship Programs](#) as a framework for initiating and/or expanding antibiotic stewardship activities.

CDC and partners met with hospital representatives to get their feedback, gain a more in-depth understanding of the challenges, and develop resources uniquely tailored to their setting and the patients they serve. CDC partnered with The Pew Charitable Trusts, The American Hospital Association, and the Federal Office of Rural Health Policy to develop the resource in an effort to improve antibiotic prescribing and use, protect patients, and reduce the threat of antibiotic-resistant infections like *C. difficile*.

CDC developed the Core Elements of Antibiotic Stewardship to help healthcare facility leaders and providers implement stewardship activities in their facilities. The new resource is the fourth addition to the Core Elements series that provides recommendations for antibiotic stewardship programs and practices in hospitals, [nursing homes](#) and [outpatient facilities](#).

READMISSIONS

Readmissions Data Drill Down

Understanding readmission patterns is critical to designing an effective readmission reduction strategy. This straightforward analysis will highlight high-leverage opportunities to reduce readmissions for the hospital overall. This tool can be modified for your hospital's particular data analysis needs.

Published: March 7, 2017 by [Agency for Healthcare Research and Quality \(AHRQ\)](#)

The Rural CAH Affinity Call, held July 17th, highlighted this new tool. You can find it [here](#).