

North Dakota Hospital Association

Innovate-ND

HRET Hospital Improvement Innovation Network

October 13, 2017

EDUCATIONAL EVENTS

HRET HIIN

MDRO Virtual Event

10/17/17 | 12:30–1:30 p.m. CT

QI Fellowship Foundational Track Virtual Event

10/18/17 | 11:00 a.m.–12:00 p.m. CT

QI Fellowship Accelerating Improvement Track Virtual Event

10/18/17 | 12:30–1:30 p.m. CT

Falls Virtual Event

How to Implement the Fall TIPS® Tool on Your Unit, Part 2
10/19/17 | 11:00 a.m.–12:00 p.m. CT

Culture of Safety Virtual Event

10/19/17 | 1:00–2:00 p.m. CT

VAE Virtual Event

10/24/17 | 11:00 a.m.–12:00 p.m. CT

WAKE UP Virtual Event

10/26/17 | 11:00 a.m.–12:00 p.m. CT

Physician Virtual Event

10/31/17 | 1:00–2:00 p.m. CT

QI Fellowship Foundational Track Virtual Event

11/8/17 | 11:00 a.m.–12:00 p.m. CT

QI Fellowship Accelerating Improvement Track Virtual Event

11/08/17 | 12:30–1:30 p.m. CT

IMPORTANT DATES TO REMEMBER

Remember to report your HIIN data in CDS every month!

Deadline	Reporting Period
10/31/17	Performance data for September 2017 discharges

QUALITY MILESTONES RECOGNITION

COPPER Milestone:	COPPER, BRONZE & SILVER Milestone: McKenzie County Healthcare System Sanford Hillsboro Medical Center
COPPER & BRONZE Milestone: Ashley Medical Center Carrington Health Center Cavalier County Memorial Hospital CHI Mercy Health – Valley City CHI St. Alexius – Devils Lake CHI Community Memorial Hospital – Turtle Lake CHI Garrison Community Hospital Cooperstown Medical Center First Care Health Center – Park River Heart of America Medical Center Jacobson Memorial Hospital Kenmare Community Hospital Linton Hospital Mountrail County Medical Center Nelson County Health System Northwood Deaconess Health Center Pembina County Medical Center Presentation Medical Center Sakakawea Medical Center Sanford Mayville Medical Center Southwest Healthcare Services St. Aloisius Medical Center St. Andrew's Health Center St. Luke's Hospital Tioga Medical Center Towner County Medical Center Wishek Community Hospital Unity Medical Center	COPPER, BRONZE, SILVER & GOLD Milestone:
COPPER, BRONZE, SILVER, GOLD & PLATINUM Milestone:	

Information, registration links and recording links for **all** HRET HIIN upcoming and past virtual events can be found under the “Events” tab on www.hret-hiin.org.

Great Plains QIN – Drug Take Back Coaching Call

10/17/17 | 12:15–12:45 p.m. CT
Register [here](#).

Great 8 - Antibiotic Stewardship in Nursing Homes

10/19/17 | 3:00-4:00 p.m. CT
This event is structured around nursing homes but the same core elements and principles apply to most CAHs. Plan to join!
Registration is not required, click to [join](#).

Great Plains and Lake Superior QINs - Heart Failure Webinar Series | Engaging Heart Failure Patients in Managing Their Care

10/31/17 | 11:00 a.m.-12:00 p.m. CT
Click [here](#) to register.

Great Plains QIN Antibiotic Stewardship Office Hours

10/31/17 | 12:15–1:00 p.m. CT
Click [here](#) to register.

National Coordinating Center Engaging Physicians & Care Teams to Prevent & Manage Diabetes

11/08/17 | 2:00-3:30 p.m. CT
Click [here](#) to register.

Advance Care Planning | Facilitator Training

11/02/17 (Registration deadline Oct. 19)
Grand Forks, ND

If you are interested in registering or would like additional information, please contact Sally May via email at sally.may@honoringchoicesnd.org or call her at 701.989.6228.

NATIONAL PATIENT SAFETY FOUNDATION WEBCASTS



Remember to check out the educational events in the left column of this newsletter. There's something for everyone!

THANK YOU to everyone who participated in the HIIN Road Show. Representatives from the following Hospitals were in attendance: Ashley Medical Center, Southwest Healthcare Services, CHI St. Alexius Health Carrington, Pembina County Memorial Hospital, Cooperstown Medical Center, CHI St. Alexius Health of Devils Lake, CHI – Garrison Memorial Hospital, St. Aloisius Medical Center – Harvey, Sakakawea Medical Center, Sanford Hillsboro, Cavalier County Memorial Hospital, Sanford Mayville Medical Center, CHI – St. Alexius Health – Community Memorial Hospital, Turtle Lake.



Celebrate Healthcare Quality Week – October 15-21

Healthcare Quality Week (HQW) – the week dedicated to recognizing healthcare quality professionals and their work is **October 15-21!** Raise awareness of the positive impact made by healthcare quality professionals in your hospital by using some of the free [resources](#) provided by the National Association of Healthcare Quality (NAHQ).

CAH Resources Added to HRET HIIN Website

Recently there were several posts on the HRET HIIN Rural/Critical Access Hospitals LISTSERV® about CAH quality department structure and processes. Several shared their structures and tools, including sample agendas. Several hospitals described multidisciplinary quality meetings that included leaders from every department. Each department submits monthly quality indicators (at least one) and overall

The National Patient Safety Foundation (NPSF) now offers complimentary access to past NPSF webcasts. Check back often to see what is available. [Visit the NPSF Webcast Archive](#) website and follow the instructions on your screen.



The flyer features the Alzheimer's Association logo at the top. Below it, the title "CARE CONSULTATION" is displayed. A photograph shows a healthcare professional sitting at a table with an elderly woman and a man, discussing documents. The text describes the program as a support system for professionals working with memory loss, offering education, support, and care planning. It mentions that participants receive individualized assistance for their clients and staff. At the bottom, there is a logo for the North Dakota Department of Human Services and contact information for alz.org and a 24/7 helpline at 1.800.272.3900.

RESOURCES

LISTSERV®

[Sign up](#) and help meet our goal of approximately 1,000 subscribers per LISERSV® topic. These platforms enable peer-sharing and are used to promote virtual events and highlight innovative topic-specific strategies to reduce harm. New subscribers are added on the first day of each week.

On the Web

The HRET HIIN website is a one-stop-shop for all HRET HIIN information and events! Check it out at www.hret-hiin.org.

Social Media

results are presented to the quality committee on a regular basis, quarterly or monthly.

Holly Cole from Weeks Medical Center in Lancaster, NH, shared a valuable tool that has been added to the HRET HIIN CAH Rural Webpage Resources: [QI Implementation Guide and Toolkit for Critical Access Hospitals](#). This guide was published in May of 2016 and is intended to help CAH staff organize and support quality improvement efforts, as well as identify best practices and strategies for improvement of MBQIP.

Measures. The data tools and quality improvement worksheets guide the user in the necessary steps to manage an improvement project and establish a quality infrastructure in their organization.

During HEN 2.0, we learned about another rural hospital that requires every employee from housekeeping to nursing to review three on-line quality/patient safety modules from the Institute for Healthcare Improvement (IHI) Open School:

- [QI 101: Introduction to Health Care Improvement](#)
- [PS 101: Introduction to Patient Safety](#)
- [PFC 101: Introduction to Patient-Centered Care](#)

Consider using these resources as you work to build QI capacity in your hospital.

Click [here](#) to join the HRET HIIN Rural/Critical Access Hospitals LISERSV®...your experience can be of value to your peers!

AHRQ Updates TeamSTEPPS With New App and Focus on Online Training

AHRQ is modernizing and moving into the next phase of its 10-year-old flagship teamwork and communications program called [TeamSTEPPS®](#) by focusing on [online training](#), with continuing education credits and a [mobile app](#) available at no charge. While AHRQ will no longer offer in-person training, the Agency offers ready-to-use [curricula](#), including the base curriculum as well as specialty modules for office-based care providers, long-term care settings, and rapid response teams. In addition, private-sector organizations draw from these publicly available resources for in-person training they offer to the field. This interest underscores the important contribution AHRQ and TeamSTEPPS are making to safe, high-quality care and enables AHRQ to shift attention to identifying additional ways to support better teamwork in health care. TeamSTEPPS [case studies](#) provide examples of how health systems and offices have benefited from TeamSTEPPS to improve wait times, reduce provider burdens, and improve communication among health care professional teams and patients. An [AHRQ Views blog post](#) describes how AHRQ continues to invest in research, development, and evaluation, to further define what works best to improve patient safety and outcomes. AHRQ looks forward to working with health systems, doctors, nurses, and patients to make the health care system more responsive to the needs of all Americans.

HEALTHCARE-ASSOCIATED INFECTIONS

Get Ahead of Sepsis Resources

Follow the HRET HIIN on Twitter [@HRETtweets](#)! Here they'll be promoting virtual events, highlighting recruitment numbers, state partners and hospitals! Re-tweet, reply or like their posts and share your HIIN journey using #WhyImHIIN.

You can also join the HRET-HIIN on Facebook and LinkedIn. Follow the instructions for joining by clicking on the correlating icon on the right-hand side of the page when you log onto the HRET HIIN website (www.hret-hiin.org)

INNOVATE-ND SUPPORT TEAM

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[Get Ahead of Sepsis](#) has released new materials to help patients and healthcare professionals act if sepsis is suspected.

1. [Conversation Starter for Patients](#): Questions and answers to use with your doctor or nurse.
2. [Pocket Guides for Healthcare Professionals](#): Critical information about recognizing and treating sepsis early and preventing infections that can lead to sepsis.

Download these materials and learn more about sepsis awareness and education in a new [CDC Safe Healthcare Blog](#) by Marijke Vroomen Durning, [Sepsis Alliance](#). Sepsis Alliance is the largest sepsis advocacy organization in the U.S. working in all 50 states to save lives and reduce suffering from sepsis.

AHRQ Study Finds Link Between Hospital Characteristics and Sepsis Death Rates

Higher inpatient death rates from sepsis seen among blacks and Hispanics may be associated with hospital characteristics, according to new AHRQ research. A study published in *Critical Care Medicine* estimated sepsis mortality rates between 2004 and 2013 using data from AHRQ's Healthcare Cost and Utilization Project. It found that after adjusting for hospital characteristics, sepsis mortality rates (which are falling overall) were similar in 2013 for white, black and Hispanic patients. However, sepsis mortality rates remained elevated for Asian/Pacific Islanders and patients classified as belonging to "other" racial/ethnic groups. Hospital characteristics that affected mortality included status as teaching, critical access or safety-net hospitals; urban or rural location; ownership status; and size. Access the [abstract](#).

DIVERSITY AND HEALTH EQUITY

How Healthcare Providers Meet Patient Language Needs: Highlights of a Medscape Provider Survey

Limited English proficiency can contribute to misunderstandings between patients and providers, obstacles to high quality of care, and negative clinical outcomes. This report summarizes the results of an online Medscape survey fielded in August 2013 that included questions about languages spoken by patients, strategies used to identify patient needs, and the use of language services to meet these needs. Click [here](#) for more information.