

# North Dakota Hospital Association

# Innovate-ND

## HRET Hospital Improvement Innovation Network

December 12, 2017

### EDUCATIONAL EVENTS

#### HRET HIIN

**CLABSI Prevention is a 24-Hour Sport**  
12/14/17 | 11:00 a.m.-12:00 p.m. CT

**Protecting Children from Unnecessary CTs in the ED**  
12/14/17 | 1:00-2:00 p.m. CT

**QI Fellowship Informational Call #2**  
12/18/17 | 11:00 a.m.-12:00 p.m. CT

**Falls Myth Busting: What to STOP doing to START Improving**  
12/19/17 | 11:00 a.m.-12:00 p.m. CT

**QI Fellowship Informational Call #3**  
1/04/18 | 11:00 a.m.-12:00 p.m. CT

**QI Fellowship Informational Call #4**  
1/08/18 | 11:00 a.m.-12:00 p.m. CT

Information, registration links and recording links for **all** HRET HIIN upcoming and past virtual events can be found under the "Events" tab on [www.hret-hiin.org](http://www.hret-hiin.org).

#### Partner Educational Events

**PfP PFE Monthly Learning Event | The Patient and Family Perspective on Hospital Readmissions**  
12/12/17 | 12:00-1:00 p.m. CT

### IMPORTANT DATES TO REMEMBER

*Remember to report your HIIN data in CDS every month!*

Deadline	Reporting Period
12/29/2017	Performance Data for November 2017 Discharges

### QUALITY MILESTONES RECOGNITION

<b>COPPER Milestone:</b>	<b>COPPER, BRONZE &amp; SILVER Milestone:</b> McKenzie County Healthcare System Sanford Hillsboro Medical Center
<b>COPPER &amp; BRONZE Milestone:</b> Ashley Medical Center Carrington Health Center Cavalier County Memorial Hospital CHI Mercy Health – Valley City CHI St. Alexius – Devils Lake CHI Community Memorial Hospital – Turtle Lake CHI Garrison Community Hospital Cooperstown Medical Center First Care Health Center – Park River Heart of America Medical Center Jacobson Memorial Hospital Kenmare Community Hospital Linton Hospital Mountrail County Medical Center Nelson County Health System Northwood Deaconess Health Center Pembina County Medical Center Presentation Medical Center Sakakawea Medical Center Sanford Mayville Medical Center Southwest Healthcare Services St. Aloisius Medical Center St. Andrew's Health Center St. Luke's Hospital Tioga Medical Center Towner County Medical Center Wishek Community Hospital Unity Medical Center	<b>COPPER, BRONZE, SILVER &amp; GOLD Milestone:</b>
<b>COPPER, BRONZE, SILVER, GOLD &amp; PLATINUM Milestone:</b>	

Register [here](#).

**The Institute for Diversity and Health Equity | Aligning Diversity and Inclusion, Community Engagement, Business Operations and Health Efforts to Achieve Equity**

12/13/17 | 12:00–1:00 p.m. CT

Register [here](#).

**Great Plains QIN | Managing CHF When Treatment Becomes Comfort**

12/14/17 | 1:00–2:00 p.m. CT

Register [here](#).

**TMIT | Just Culture 2017 and Beyond**

12/21/17 | 12:00–1:30 p.m. CT

Register [here](#).

**Medication Safety Learning and Action Network (LAN) | Psychologically-Integrated Approaches to Pain Management**

01/10/18 | 2:00–3:00 p.m. CT

Register [here](#).

**PFCC Partners**

**Core Competencies of Effective Partners Training**

1/25/18 | 12:00–1:00 p.m. CT and

2/01/18 | 12:00–1:00 p.m. CT

RSVP [here](#).

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**NATIONAL PATIENT SAFETY FOUNDATION WEBCASTS**

The National Patient Safety Foundation (NPSF) now offers complimentary access to past NPSF webcasts. Check back often to see what is available.

[Visit the NPSF Webcast Archive](#) website and follow the instructions on your screen.

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**Innovate-ND HIIN Hospitals Receive Zero Harm Award Recognition**

*Do No Harm...* since the 5th century, the Hippocratic Oath has committed the medical community to a goal of zero harm, but this is not an individual endeavor. It requires the skills and commitment of an entire team—one that is open and willing to share their

knowledge with each other and requires that we call on one another when the skills of another are needed for a patient's recovery. These ideals are outlined in the wise words of this ancient pledge.

Innovate-ND wishes to recognize the work of those teams who achieved this lofty goal in any one of three (3) most challenging harm events among ND hospitals:

- 1) Falls
- 2) Catheter-Associated Urinary Tract Infections (CAUTI)
- 3) 30-day Readmissions

Hospitals simply need to submit their data to HRET-CDS assuring they are using the proper definitions for each measure as outlined in the HRET-HIIN Encyclopedia of Measures. Innovate-ND tracks the data submissions to HRET-CDS of all participating hospitals and has identified those who were able to meet and maintain zero harm in any of these three categories for 12 consecutive months from October 2016 through September 2017. Zero Harm Awards will be evaluated on a quarterly basis through the HRET HIIN Contract period, which ends in September 2018, with notification of awards in February, May, August, and a final review upon completion of the HIIN contract.

Hospitals receiving recognition for October 2016 through September 2017 include:

**CAUTI**

- Ashley Medical Center
- Carrington Health Center
- Cavalier County Memorial Hospital (Langdon)
- CHI Mercy Health – Valley City
- CHI St. Alexius Mercy Hospital – Devils Lake\*
- Cooperstown Medical Center\*
- First Care Health Center – Park River
- CHI – Garrison Community Hospital
- Heart of America Medical Center
- Linton Hospital\*
- McKenzie County Healthcare System\*
- Nelson County Health System
- Northwood Deaconess Health Center\*
- Pembina County Medical Center (Cavalier)
- Presentation Medical Center (Rolla)
- Sanford – Hillsboro Medical Center
- Sanford – Mayville Medical Center
- Southwest Healthcare Services (Bowman)\*
- St. Aloisius Medical Center\*
- St. Andrew's Health Center
- Tioga Medical Center\*
- CHI Community Memorial Hospital (Turtle Lake)\*\*
- Wishek Community Hospital and Clinics

alzheimer's  association

**CARE CONSULTATION**



Care Consultation is an important program for professionals who are working with individuals with memory loss. The program is designed to provide disease education, support, and care planning for all aspects of memory loss. As a professional who receives care consultation, you will receive individualized assistance to support your clients, their family care partners and other members of your staff in effectively managing memory loss symptoms and issues.



This project is supported by funding through the North Dakota Department of Human Services, Aging Services Division.

alz.org 24/7 Helpline: 1.800.272.3900

## RESOURCES

### LISTSERV®

[Sign up](#) and help meet our goal of approximately 1,000 subscribers per LISTSERV® topic. These platforms enable peer-sharing and are used to promote virtual events and highlight innovative topic-specific strategies to reduce harm. New subscribers are added on the first day of each week.

### On the Web

The HRET HIIN website is a one-stop-shop for all HRET HIIN information and events! Check it out at [www.hret-hiin.org](http://www.hret-hiin.org).

### Social Media

Follow the HRET HIIN on Twitter [@HRETtweets](#)! Here they'll be promoting virtual events, highlighting recruitment numbers, state partners and hospitals! Re-tweet, reply or like their posts and share your HIIN journey using #WhyImHIIN.

You can also join the HRET-HIIN on Facebook and LinkedIn. Follow the instructions for joining by clicking on the correlating icon on the right-hand side of the page when you log onto

### Falls

CHI St. Alexius Mercy Hospital – Devils Lake\*  
 Cooperstown Medical Center\*  
 Linton Hospital\*  
 McKenzie County Healthcare System\*  
 Sakakawea Medical Center  
 Southwest Healthcare Services (Bowman)\*  
 St. Aloisius Medical Center\*  
 Tioga Medical Center\*  
 CHI Community Memorial Hospital (Turtle Lake)\*\*

### Readmissions

Northwood Deaconess Health Center\*  
 CHI Community Memorial Hospital (Turtle Lake)\*\*

\* Hospitals received 2 zero harm recognitions

\*\* Hospitals received 3 zero harm recognitions

If you have questions related to the Zero Harm Awards, feel free to contact your Innovate-ND HRET HIIN team.

### Featured Resource...HRET HIIN Antibiotic Stewardship Change Package

The 2017 HRET-HIIN Antibiotic Stewardship Change Package was released this week. This change package synthesizes the literature and presents the why, what, and how (and what not to do!) for implementation of a successful antibiotic stewardship program (ASP). It discusses the roles of administration, pharmacists, physicians, and nursing and is referenced with key resources and hyperlinks.

The toolkit has something for all hospital ASP teams, big or small. It is accompanied by two case studies, one highlighting how a successful ASP has developed in a large medical center in Mississippi, and the other highlighting a world class ASP in a small Critical Access Hospital in Colorado.

Access these resources [here](#).

## PATIENT AND FAMILY ENGAGEMENT

### Gateways to PFAC Learning Collaborative

A proven method to establish a **Patient Family Advisory Council (PFAC)** or engage patients and families in improvement. This six month online learning collaborative helps you utilize existing resources in your organization and pairs them with tools, resources, and a learning community to integrate the patient voice in your organization.

Your team will attend **five web-based learning sessions**, with action periods in between each session. During these action periods your team will utilize resources, materials, and the learning community to complete assignments in your own organization.

**Gateway 1: Setting the Table in Your Organization**

**Gateway 2: Recruitment of Patient & Family Advisors**

**Gateway 3: Orientation**

the HRET HIIN website ([www.hret-hiin.org](http://www.hret-hiin.org))

### **INNOVATE-ND SUPPORT TEAM**

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### **Gateway 4: Launching the First Meeting Gateway 5: Sustainability Practices**

Applications are due **January 18, 2018**. Click [here](#) to apply.

For more information click [here](#), call 562-961-1100 or email [Stephen@pfccpartners.com](mailto:Stephen@pfccpartners.com)

### **READMISSIONS**

#### **New Resource for Readmissions**

A [Readmissions Data Collection Fact Sheet](#) is now available on the HRET HIIN website! This new resource provides additional information on measure specifications, links to valuable resources, tips and tricks, FAQ's and more.

### **MISCELLANEOUS**

#### **Reducing Pediatric Radiation Exposure**

Computed tomography (CT) is readily available in emergency departments which has led to a substantial increase in CT utilization. Unfortunately, there are long term risks of cancer associated with ionizing radiation exposure, especially in children.

The HRET HIIN recently shared several resources to support emergency room providers in reducing pediatric exposure to radiation:

- [Algorithm to Reduce CT to Diagnose Appendicitis in Children](#)
- [Pediatric Head Injury / Trauma Algorithm](#)
- [Pediatric Head CT Informed Decision Tool](#)

Moving forward, review what tools or protocols your hospital has in place to support a reduction in CT utilization with pediatric patients. Consider how your hospital monitors pediatric radiation safety and assess the tools to support informed decision making for parents.

#### **Rural Health Grant Program Seeking Applications**

*Funding Period: February 15, 2018-February 15, 2019*

The Center for Rural Health is pleased to announce that Blue Cross Blue Shield of North Dakota (BSBSND) Caring Foundation will make funding available for their rural health grant program. The grant will have an emphasis on addressing North Dakota's escalating problems associated with a sedentary lifestyle, such as obesity, heart disease, and cancer.

BCBSND Caring Foundation seeks to support providers and their communities by offering grants that stimulate new thinking around providers championing physical activity and wellness programs. Financial support, based on established criteria, will be awarded to those applicants whose proposals benefit rural North Dakotans and their communities to embrace more physical activity and overall wellness. Applicants are asked to submit a complete grant proposal via email to Kylie Nissen at [kylie.nissen@med.und.edu](mailto:kylie.nissen@med.und.edu) by **5:00 p.m. CT on January 10, 2018**. For more information, read the [BCBSND grant announcement](#).

