North Dakota Hospital Association Innovation Dakota Hospital Improvement Innovation Network

October 22, 2019

EDUCATIONAL EVENTS

HRET HIIN

PI Collaborative Sessions 4 Sessions

11/11/19 | 12:00-1:00 p.m. CT Click here to register.

01/13/20 | 12:00-1:00 p.m. CT Click here to register.

02/10/20 | 12:00-1:00 p.m. CT Click <u>here</u> to register.

03/09/20 | 12:00-1:00 p.m. CT Click here to register.

Information, registration links and recording links for **all** HRET HIIN upcoming and past virtual events can be found under the "Events" tab on www.hret-hiin.org.

Event Recordings

GE Sponsored Webinar - Can We Help 'Solve' Sepsis Together? The Economics of Sepsis

Click <u>here</u> for the recording and <u>here</u> for webinar materials.

All HRET HIIN event recordings are/will be available on-demand on the HRET HIIN website http://www.hret-hiin.org/. Select the desired topic and scroll down to "Watch a Recent Data Event."

Partner Educational Events

CDC | CDC COCA Call: Preventing the Spread of Novel or Targeted

IMPORTANT DATES TO REMEMBER

Remember to report your HIIN data in CDS every month!

Deadline	Reporting Period
10/31/19	Performance Data for September 2019 Discharges
11/21/19	PFE/HEOA Survey (Quarterly)

The PFE /HEOA Survey is now available on CDS and will remain open until 11/21/19. From now on, this survey will be conducted quarterly.

QUALITY MILESTONES RECOGNITION

COPPER Milestone:	COPPER, BRONZE & SILVER Milestone: Cooperstown Medical Center Heart of America Medical Center – Rugby Southwest Healthcare Services – Bowman Unity Medical Center – Grafton
COPPER & BRONZE Milestone: Ashley Medical Center Kenmare Community Hospital Mountrail County Medical Center – Stanley Nelson County Health System – McVille St. Luke's Hospital – Crosby Tioga Medical Center Towner County Medical Center – Cando	COPPER, BRONZE, SILVER & GOLD Milestone: CHI Community Memorial Hospital – Turtle Lake CHI Mercy Health – Valley City Linton Hospital Northwood Deaconess Health Center Pembina County Memorial Hospital – Cavalier Presentation Medical Center – Rolla Wishek Community Hospital

COPPER, BRONZE, SILVER, GOLD & PLATINUM Milestone:

Carrington Health Center

Cavalier County Memorial Hospital and Clinics - Langdon

CHI Garrison Community Hospital

CHI St. Alexius - Devils Lake

First Care Health Center - Park River

Jacobson Memorial Hospital - Elgin

McKenzie County Healthcare System – Watford City

Sakakawea Medical Center – Hazen

Sanford Mayville Medical Center

Sanford Hillsboro Medical Center

Multidrug-resistant Organisms (MDROs) in Nursing Homes through Enhanced Barrier Precautions

10/24/19 | 1:00-2:00 p.m. CT A few minutes before the webinar begins, please click the link below to join:

https://zoom.us/j/535497188

Or join by iPhone one-tap: US: +16468769923,,535497188# or +16699006833,,535497188#

Or join by Telephone: US: +1 646 876 9923 or +1 669 900 6833

Webinar ID: 535 497 188

AHA Team Training Making the Case – How TeamBased Approaches Improve Value

10/24/19 | 11:30 a.m.-12:30 p.m. CT

Register here.

PFCCpartners | Patient & Family Centered Care
Circles of Support - Peers
Supporting Patients
10/25/19 | 2:00-3:00 p.m. CT
Register here.

2019 APIC Applied Learning Conference

10/26/19-10/27/19 | St. Louis, MO Register here.

AHRQ

Surveys on Patient Safety Culture | Introducing the NEW SOPS Hospital Survey 2.0 10/30/19 | 12:00-1:00 p.m. CT Register here.

Alzheimer's Association – ND Chapter

If you, your staff, your residents or their families ARE STRUGGLING WITH THE IMPACTS OF DEMENTIA, PLEASE CHECK OUT CARE CONSULTATION, provided FREE ONLY in North Dakota by funding through the ND Department of Human Services, Aging Services Division.

- St. Aloisius Medical Center Harvey
- St. Andrew's Health Center Bottineau

Leaving AMA is an Exclusion to Readmission

In a recent data review, it was found that a readmission had been reported for a person who had discharged themselves from the hospital against medical advice. In a search for clarification of this situation, it was found that in the 2019 HWR (Hospital Wide Readmission) Measure Updates and Specifications Report available on the qualitynet.org website, p. 53, that discharge against medical advice is an exclusion. (See excerpt below.)

Please consider whether or not this exclusion may apply to a reported readmission for your hospital and correct your CDS data if necessary. If you have any questions regarding a case, please contact either Jean or Nikki.

Exclusion Criteria for HWR Measure

1. Admitted to PPS-exempt cancer hospitals

Rationale: These hospitals care for a unique population of patients that cannot reasonably be compared to patients admitted to other hospitals.

Without at least 30 days of post-discharge enrollment in Medicare FFS
 Rationale: The 30-day readmission outcome cannot be assessed in this group since claims data are used to determine whether a patient was readmitted.

Discharged against medical advice Rationale: Providers did not have the opportunity to deliver full care at

Rationale: Providers did not have the opportunity to deliver full care and prepare the patient for discharge.

4. Admitted for primary psychiatric diagnoses

Rationale: Patients admitted for psychiatric treatment are typically cared for in separate psychiatric or rehabilitation centers that are not comparable to short-term acute care hospitals.

5. Admitted for rehabilitation

Rationale: These admissions are not typically to a short-term acute care hospital and are not for acute care.

6. Admitted for medical treatment of cancer

Rationale: These admissions have a different mortality and readmission profile than the rest of the Medicare population, and outcomes for these admissions do not correlate well with

FEATURED RESOURCES

New HHS Opioid Guide

The new document, <u>Patient Centered Reduction or Discontinuation of Long-Term Opioid Analgesics: The HHS Guide for Clinicians</u>, provides assistance to clinicians in 8 areas:

- 1. Criteria for considering reducing or discontinuing opioid therapy
- 2. Considerations prior to deciding to taper opioids
- 3. Steps to ensure patient safety prior to initiating a taper
- 4. Shared decision-making with patients
- 5. The rate of opioid taper
- 6. Opioid withdrawal management
- 7. Behavioral health support, and
- 8. Challenges to tapering

The accompanying <u>editorial</u> reminds us that available screening tools to determine risk of addiction provide no diagnostic value.

alzheimer's (75) association

CARE CONSULTATION



Care Consultation is an important program for professionals who are working with individuals with memory loss. The program is designed to provide disease education, support, and care planning for all aspects of memory loss. As a professional who receives care consultation, you will receive individualized assistance to support your clients, their family care partners and other members of your staff in effectively managing memory loss symptoms and issues.



alz.org 24/7 Helpline: 1.800.272.3900

RESOURCES

LISTSERV®

Sign up and help meet our goal of approximately 1,000 subscribers per LISTSERV® topic. These platforms enable peer-sharing and are used to promote virtual events and highlight innovative topic-specific strategies to reduce harm. New subscribers are added on the first day of each week. Send your questions on your work with hospital-acquired conditions through the LISTSERV.

On the Web

The HRET HIIN website is a onestop-shop for all HRET HIIN information and events! Check it out at www.hret-hiin.org.

Social Media

Follow the HRET HIIN on Twitter @HRETtweets! Here they'll be promoting virtual events, highlighting recruitment numbers, state partners and hospitals! Re-tweet, reply or like their posts and share your HIIN journey using #WhylmHIIN.

You can also join the HRET-HIIN on Facebook and LinkedIn. Follow the

HRET HIIN PI Collaborative

Haven't registered yet? There's still time!

HRET recently announced that hospitals can sign-up to join the PI Collaborative until November 11 using the recruitment link here.

Hospitals who sign up for the PI Collaborative between now and November 11 can catch-up by viewing the recording and handouts from last week's first collaborative session, provided below.

Recording

<u>HRET HIIN Performance Improvement Collaborative – Workgroup 1</u> (Session 1)

AHA/HRET HIIN Resources (Links)

Influencer model example video

Already registered?

Please remember to complete the <u>Hospital Pre-assessment</u> by Friday, November 22.

AHA Age-Friendly Initiative Recruitment and Resources

The AHA Age-Friendly Action Community held the first 'team' virtual event this week. The purpose of these 'team' calls is for participants to define how the 4Ms will be operationalized in their care setting. Participants were asked to submit an AIM statement and conduct a process walk-through in their unit.

Hospitals are still able to enroll in the Action Community by clicking here. This seven-month collaborative is designed for hospital-based teams (e.g., emergency departments, ICUs, medical-surgical units) and ambulatory care teams to test and implement the 4M Framework (Mobility, Mentation, Medication, and What Matters) and share learnings with their peers. The Age-Friendly Initiative has the ability to impact several HIIN harm measures including: falls with injury, pressure injuries, patient and family engagement, delirium, and adverse drug events.

For more on Age-Friendly Health Systems, an initiative of the John A. Hartford Foundation and Institute for Healthcare Improvement in partnership with the AHA and Catholic Health Association of the United States, click here or email ahaactioncommunity@aha.org.

ADEs

HHS Issues Opioid Tapering Guidance for Clinicians AHA Today | 10/10/2019

The Department of Health and Human Services recently released a <u>guide</u> to help clinicians who are contemplating or initiating a reduction in opioid dosage or discontinuation of long-term opioid therapy for chronic pain. Compiled from published guidelines and practices endorsed in the peer-reviewed literature, the guide reviews issues to consider when changing a patient's chronic pain therapy. "This Guide provides more resources for clinicians to best help patients achieve the dual goals of

instructions for joining by clicking on the correlating icon on the right-hand side of the page when you log onto the HRET HIIN website (www.hrethiin.org)

INNOVATE-ND SUPPORT TEAM

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effective pain management and reduction in the risk for addiction," said Adm. Brett Giroir, M.D., HHS assistant secretary for health.

ANTIBIOTIC STEWARDSHIP

Retail Clinics Lead the Way in Appropriate Antibiotic Prescribing

The PEW Charitable Trusts |10/02/2019

Only 50 percent of patients seeking care for common conditions in doctors' offices, emergency departments, retail clinics, and urgent care centers receive the antibiotics recommended by medical guidelines, or first-line antibiotics, according to a new <u>study</u> by The Pew Charitable Trusts and the Centers for Disease Control and Prevention (CDC) in the journal Antimicrobial Agents and Chemotherapy. Click <u>here</u> to read more.

HAIs

<u>Did You Know? | Life is Better with Clean Hands</u>

CDC Did You Know? | 10/18/19

- Handwashing can reduce the spread of diarrhea-related sicknesses and respiratory infections, such as cold or flu.
- Handwashing education and access to soap in schools has been shown to reduce absenteeism among school-age children.
- Health departments can use CDC's <u>Life is Better with Clean Hands</u> campaign resources and promotional materials to promote the importance of handwashing to their communities.

FALLS

Fear of Falling: How Hospitals Do Even More Harm by Keeping Patients In Bed

By Melissa Bailey | 10/17/19



Dorothy Twigg was living on her own, cooking and walking without help until a dizzy spell landed her in the emergency room. She spent three days confined to a

hospital bed, allowed to get up only to use a bedside commode. Twigg, who was in her 80s, was livid about being stuck in a bed with side rails and a motion sensor alarm, according to her cousin and caretaker, Melissa Rowley.

"They're not letting me get up out of bed," Twigg protested in phone calls, Rowley recalled. Click here to read the full article.

In an effort to thwart the consequences of limited immobility during hospitalization, HIIN leaders at HRET have created education around early, progressive mobility. Take a look at the HRET HIIN Falls Hot Topic event How to Implement a Mobility Program. Additional resources to augment your falls prevention efforts can be found here.

DIVERSITY/DISPARITIES

AHA Podcast: A Closer Look at Health Equity

HA released a new Advancing Health podcast that takes a closer look at health equity. Duane Reynolds, president and CEO of the AHA's Institute for Diversity and Health Equity, and Priya Bathija, vice president of AHA's The Value Initiative, discuss how health equity is a moral issue that affects the length and quality of people's lives. Click here to listen.