



# Troubleshooting your billing issues

*Are you a provider having trouble billing to NDCRCSI? Hopefully this document can help you.*

✓ Are you submitting claims to BCBS of ND?

✓ Are you using the correct ID, group, effective date?

✓ Are you submitting CPT/ICD10 codes that are approved by our program, reference those codes at the What's Covered and Covered CPT codes on our website: [qualityhealthnd.org/contracts/ndcrc](http://qualityhealthnd.org/contracts/ndcrc)

✓ Is your facility an enrolled member for NDCRCSI and have agreed to accept reimbursement at Medicare Part B rates?

✓ Have you called provider services at BCBS to speak to this issue?



If you are saying YES to any of these things, please reach out to Carolyne Tufte, patient enrollment specialist, to make the problem known. 833-220-2981 or email [ctufte@qualityhealthnd.org](mailto:ctufte@qualityhealthnd.org)

NORTH  
**Dakota** Be Legendary.

Health & Human Services